

**From:** Keith Steensma  
**To:** Microsoft ATR  
**Date:** 1/3/02 6:10pm  
**Subject:** Microsoft Anti-Trust

I am a shareholder of both Microsoft and Compaq stock. And as such, I should be very interested in seeing Microsoft operate (and make profits) un-hindered by any barriers. The fact is the what is good for Microsoft (and the other companies, like Compaq, that rely on Microsoft) is good for the nation.

The is definitely not how I feel. I was a small businessman during the late 1980's and all of 1990's and felt the impact that (the infamous) WalMart had in our community. What was good for WalMart was not good for me. Eventually, we closed the store because we couldn't compete.

My business was impacted by WalMart, but it was also impacted by the actions of Microsoft. Our business had supported Atari, Netscape, and IBM, and depended on the 'alternatives' that these companies offered. Needless to say, as these companies failed in there quest to be an alternative, our business suffered.

I believe that Microsoft has acted improperly. I have read all of the documents (concerning this case) that have bee released by the courts. I was stunned to read some of the actions that were taken (by Microsoft) to 'make sure' a certain company or product failed. I believe that Microsoft needs to change the way they do business. And I don't believe that this will happen unless the company is severely sanctioned and regulated. I believe that the agreement that the government has reached with Microsoft is a joke and is an insult to my belief in my government. Please look at all the aspects of this case and arrive at a more 'real' settlement of this case.

--

ö¿ö  
Keith Steensma  
Jacksonville, Arkansas